

In **Leonardo Hotels & Resorts Mediterranean** we are aiming on the provision of a safe and secure environment to all our interested parties. Therefore, the Group Management has established preventive measures that are applied within all the Hotels of the Group to ensure:

- The security and protection of guests, employees, and visitors
- The security of information systems
- The physical security of the company's, guests and employees' properties
- The awareness of employees
- The efficient response in crisis situations - like a bomb threat
- The efficient cooperation with local authorities

For all the above to be achieved, the Management of each Hotel of the Group applies, monitors, evaluates and continuously improves all the necessary measures, which include:

- 24/7 security of the Hotels indoor and outdoor facilities.
- CCTV protection which operates according to the General Data Protection Regulation
- Procedures for visitor's-controlled access within the Hotels premises
- Procedures for keys control and authorisation protocols
- Procedures for Employees access monitoring within the different areas of the Hotel
- Employees training on security and emergency issues.
- Availability of safe boxes.
- An Information Security Management System
- A Health and Safety Management System
- A crisis management protocol and procedures that enables response coordination and support for natural disasters and other contingencies such as Criminal Activity, Information Technology/ Data Breach/ Technology & Equipment Theft.

The Group Management is committed that all the above measures are efficiently applied, to achieve the elimination of any type of security incidents.

The security policy is applied for all the Hotels of the Group located in Cyprus, is available to all interested parties and is periodically reviewed so that it remains relevant and appropriate to its scope.



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